


Restore Form		
	Unit Pemodenan Tadbiran Dan Perancangan Pengurusan Malaysia (MAMPU) Bahagian Pembangunan Perkhidmatan Gunasama Infrastuktur dan Keselamatan ICT (BPPGIK) Tel: 03-8892 4001 Fax: 03-8318 4409	
	Ref. No.	MAMPU.BPPGIKICT.(S).700-5/4/3 ()
Customer Details		
Customer Name		
Address		
Contact Person		
Email		
Mobile Number		
Request/Specification Details		
<u>Pre-requisite</u> * <i>List of supported Operating Systems (please refer to Appendix I)</i> * <i>Windows/Linux- For production environments, <u>minimum 32 MB</u> of memory for each client (Physical Server)</i>		
Request Description:	<input type="checkbox"/> Recovery <input type="checkbox"/> Simulation	
Host Name/IP:		
Server Type:	<input type="checkbox"/> Physical <input type="checkbox"/> Virtual [<input type="checkbox"/> VMWare <input type="checkbox"/> HyperV]	
Server Location:	<input type="checkbox"/> Putrajaya <input type="checkbox"/> Cyberjaya	
Recovery Server: * For different server ensure that the server recognized the backup / media server	<input type="checkbox"/> Same Server <input type="checkbox"/> Different Server Hostname : _____ IP Address : _____	
Recovery Type:	<input type="checkbox"/> Full File System <i>*require to install OS and agent first</i> <input type="checkbox"/> Directory <input type="checkbox"/> Files <input type="checkbox"/> Bare Metal <i>(for physical only if applicable)</i> <input type="checkbox"/> Image Recovery <i>(for virtual only)</i> <input type="checkbox"/> Application / Database * <i>For application and database, ensure that the agents are installed</i> Remark : _____ _____ _____	
Date / Time to recover:	Date :	Time :

Recovery Action / Destination:	<input type="checkbox"/> Overwrite <input type="checkbox"/> Different Name / Directory : Please specify Full Path Name		
	Original Name / Directory		New Name / Directory
	Dependencies (if there is a dependency that must be addressed prior to the requested recovery, please explain it here)	<i>Example : if there's a need to recover using Oracle RMAN, required to install Oracle Agent</i>	
Date / Time Completed:	Date:	Time:	
Recovery Status (Success / Fail)	<input type="checkbox"/> SUCCESS <input type="checkbox"/> FAIL		
Comment / Remarks			
Sign-off			
Verified By:		Completed By:	
Signature		Signature	
Name		Name	
Date		Date	