Restore Form		
KEMENTERIAN DIGITAL JABATAN DIGITAL NEGARA	Jabatan Digital Negara Bahagian Pembangunan Perkhidmatan Gunasama Infrastuktur dan Keselamatan Digital (BPG) Tel: 03-8000 8000	MyGovCloud @pdsa

Customer Details	
Customer Name	
Address	
Contact Person	
Email	
Mobile Number	

Request/Specification Details

Pre-requisite
* List of supported Operating Systems (please refer to Appendix I)
* Windows/Linux- For production environments, minimum 32 MB of memory for each client (Physical Server)

Request Description:	☐ Recovery ☐ Simulation
Host Name/IP:	
Server Type:	☐ Physical ☐ Virtual [☐ VMWare ☐ HyperV]
Server Location:	☐ Putrajaya ☐ Cyberjaya ☐ Enstek ☐ Kulim
Recovery Server: * For different server ensure that the server recognized the backup / media server	☐ Same Server ☐ Different Server 　　Hostname : _____ 　　IP Address : _____
Recovery Type:	☐ Full File System *require to install OS and agent first* ☐ Directory ☐ Files ☐ Bare Metal *(for physical only if applicable)* ☐ Image Recovery *(for virtual only)* ☐ Application / Database 　** For application and database, ensure that the agents are installed* Remark : _____
Date / Time to recover:	Date :　　　　　　　　　　Time :

JDN-ISMS-P4-007-PDSA		

Recovery Action / Destination:	☐ Overwrite ☐ Different Name / Directory : Please specify Full Path Name	
	Original Name / Directory	**New Name / Directory**
Dependencies (if there is a dependency that must be addressed prior to the requested recovery, please explain it here)	*Example : if there's a need to recover using Oracle RMAN, required to install Oracle Agent*	
Date / Time Completed:	Date: Time:	
Recovery Status (Success / Fail)	☐ SUCCESS ☐ FAIL	
Comment / Remarks		

Sign-off			
Verified By:		Completed By:	
Signature		Signature	
Name		Name	
Date		Date	

Updated : 13 Ogos 2024