

Panduan Ringkas Penggunaan ServicePortal@PDSA



Pautan : https://serviceportal.mampu.gov.my

Masukkan Username dan Password yang telah diberikan.

GenvicePorter	ServicePortal@PDSA				MAMPU	
	Catalogs					
÷					Total 29 items	 < ∀ ♂
፟	🕞 All 🗎					
	Enterprise	27	褺. red hat	CentOS	ubuntu®	CentOS
	🗎 Advanced	Microsoft Windows Serve	Linux RedHat Server - 7.6	Linux CentOS 7.6	Linux Ubuntu Server - 20.04	Linux CentOS & Stream
L s		PDSA Standard	PDSA Standard	PDSA Standard	PDSA Standard	PDSA Standard
				*		
		ubuntu"	CentOS	CentOS	CentOS	
		Standard Linux Ubuntu S PDSA Standard	Standard Linux CentOS 7.8 PDSA Standard	Standard Linux CentOS 9 PDSA Standard	Standard Linux RedHat 8.6 PDSA Standard	Microsoft Windows Serve PDSA Standard

Menu Catalogs

- Untuk mohon VM (Standard/Enterprise/Premium)
 - Standard development/staging (NO BACKUP)
 - Enteprise production (with PDSA Backup)
 - Premium production (with DR support)

Tatacara Mohon VM

- 1. Pilih catalogs type (Standard/Enterprise/Premium)
- 2. Pilih OS (Windows/Ubuntu/Centos) right click, pilih Create Request

GernicaPortal	ServicePortal@PDSA		мамри 🔍 🗘	?
	Catalogs Catalogs			
 	Create Service Request Catalog Selection Deployment Configuration Custom Specification Pre Provision Workflow Post Provision Workflow Summary	Catalog Selection Select catalog to be deployed VM Ownership Customer Organizations: Catalog Type*	Customer Organizations PDSA Standard	×
[] \$		Select Catalog*	Microsoft Windows Server-2019	
		Service Request Support Email	Microsoft Windows Server 2019 Virtual Server Provisioning	
		Perform deployment assessment		-
			Back Cancel Next	

3. Klik NEXT

GenscoPortal	ServicePortal@PDSA			MAMPU O,	۲
	Catalogs Catalogs				
÷	Create Service Request	Deployment Configuration Specify where to deploy, when to deploy and	how long to keep the deployed VMs ru	nning	×
品	Custom Specification	Select VDC*	Enterprise02PDSA		
	Pre Provision Workflow Post Provision Workflow	VM Name or VM Prefix	MAMPU_PORTAL_PROD		
	Summary	Comment	Portal MAMPU		
I s		Default Cost Computation Period Settings		_	
		Charge Duration*	Monthly		
		Month*	3		
		Back	Cancel Next		

- 4. Select VDC* = Pastikan VDC betul (Standard/Enterprise/Premium)
- 5. VM Name or Vm Prefix = Mengikut format :

Production : NamaAgensi_NamaApp, Contoh : MAMPU_Portal_Prod

- Staging/Development : NamaAgensi_NamaApp_Dev, Contoh : MAMPU_Portal_Dev
- 6. Comment = Nama Aplikasi/Projek
- 7. Klik NEXT

George	ServicePortal@PDSA			MAMPU O, <u>A</u> ? (A)
	Catalogs Catalogs			
€ #-	Create Service Request	Custom Specification If applicable, specify cus	tom CPU and memory parameters	×
	Custom Specification Pre Provision Workflow Post Provision Workflow Summary	Memory [+] Disk Datastores	1.00 GB	
	0		Allocate same datastore for all disks enabled	
L s		[+] VM Networks		
Ø		Approximate SR Cost Estin	nate (3 Months) MYR : 720.64	
			Back Cancel Next	

- 8. Pilih bilangan CPU Core (drop down list)
- 9. Pilih saiz memory (drop down list)

Custom Specifi If applicable, sp	cation ecify custo	m CPU an	d memory par	rameters	
CPU Cores		1		\vee	
Memory		1.0	00 GB	\checkmark	
[—] Disk Data	stores				
/				Total 1 items	\overline{V}
Disk Name	Disk Type	Size (GB)	DataStore		
Hard disk 1	System	100			

10. Klik + Disk Datastores

a. Klik/Highlight pada Hard Disk 1 (100GB), klik 💉 jika ingin mengubah saiz storan

[—] VM Netwo	rks					
	/ 🖾					Total 1 items	् 🍸
_	NIC Alias	Mandatory	Allow end user to choose portgroups	Show policy level portgroups	Copy from Template	Allow end user	r to overrid
	eth0	Yes	Yes	No	No	No	
-	e						>

11. Klik + VM Networks

a. Klik 2 kali pada eth0

Port Group Name*	Select

b. Klik SELECT

Catal	ogs Catalo	gs							
Port	ort Group Name								
						Tota	I 1 items	0	7
	Cloud Name	Host Node	Switch Name	Port Group Name	VLAN ID	Promiscuous Mode(Accept)	Port Gro	ир Тур	be
	Cyberjaya-vCenter	cbj02-esxi-02.mampu.gov.my,ptj02-esxi-06.m	DSwitch-Hypervisor	DPortGroup_PTJ02-DMZ-VM-2224	2224	Disabled	Distribute	d Virtu	al Port
<									>

- 12. Pastikan tick pada Cloud Name dan klik SELECT
- 13. Klik SUBMIT (Untuk melengkapkan proses Custom Specification)
- 14. Klik NEXT (Untuk melengkapkan proses Pre Provision Workflow)
- 15. Klik NEXT (Untuk melengkapkan proses Post Provosion Workflow)

Са	alogs Catalogs			
Cre	ate Service Request			×
	Catalog Selection Deployment Configuration Custom Specification Pre Provision Workflow Post Provision Workflow Summary	Deployable Duration Hours Approximate SR Cost Estimate (3 Months) MYR Scheduled Time Cloud Catalog Support Email vDC Support Email FirstLevel Approval required from Groups First Approver(s) Second Approver(s) Catalog Catalog Description	Yes 714.33 Cyberjaya-vCenter false admin,natasha,shahman false syasya,admin,wahidah Linux Ubuntu Server -20.04 Linux Ubuntu Server 20.04 Virtual Server Provisioning	
		Image Back	Template_CBJDS_Ubuntu_2004_100GB	~

- 16. Semak butiran permohonan pada Summary dan klik Submit jika telah selesai
- 17. Tunggu emel pengesahan terima permohonan & emel permohonan kelulusan

Tatacara Mohon Firewall PDSA

GervicePortar	ServicePortal@PDSA				MAMPU	Q, ⊥ ?) \land 🔺
	Catalogs Catalogs						
€				Tota	l 29 items, shown 5 (filtered)	् 🍸 🖄	⊈ ∣
*	≧ All È Standard						
	Enterprise		, ★			⊢ ×	
		Delete VM	Resize VM	Firewall Service request a	Restore service Request	Storage ReSize	
L s		PDSA Advanced	PDSA Advanced	PDSA Advanced	PDSA Advanced	PDSA Advanced	

- Advanced
 - o Untuk delete VM/Resize VM
 - Firewall Service request (Firewall PDSA)
 - \circ Restore VM
 - Upgrade storage VM
- 1. Pilih Firewall Service Request (Klik 2 kali)
- 2. Klick NEXT (Untuk melengkapkan proses Catalog Selection)

			~
Catalog Selection	Last validation status of the workflow: OK		×
Custom Workflow	Custom Workflow Inputs		
Summary	in applicable, specify worknow input values		
	Select an SR to Load Inputs Select	\checkmark	
	Customer Name*		
	Address*		
	Email*	Lè	
	Mobile. No.*		
	Fax. No.		
	Request Description		
	Select		

3. Pastikan semua butiran wajib telah diisi dan klik NEXT

Create Service Reque	est		\times
Catalog Selection	Review information below and clic	k Submit to initiate the service request	·
Custom Workflow	Customer Organizations	MAMPU-BPA	
Summary	Catalog	Firewall Service request and Tracking	
	Catalog Description	Firewall Service request and Tracking with approvals	
	Customer Name		
	Address		
	Email		
	Mobile. No.		
	Request Description	Permohonan tambahan buka port untuk GitRunner BPA	
	Action	Add	
	Protocol	TCP	
	Service Port/Name (eg. 80/http)	SSH (BOTH/IN&OUT)	
	Source IP From		
	Destination IP To		
			· · · · · · · · · · · · · · · · · · ·

4. Semak butiran permohonan pada Summary dan klik Submit jika telah selesai.