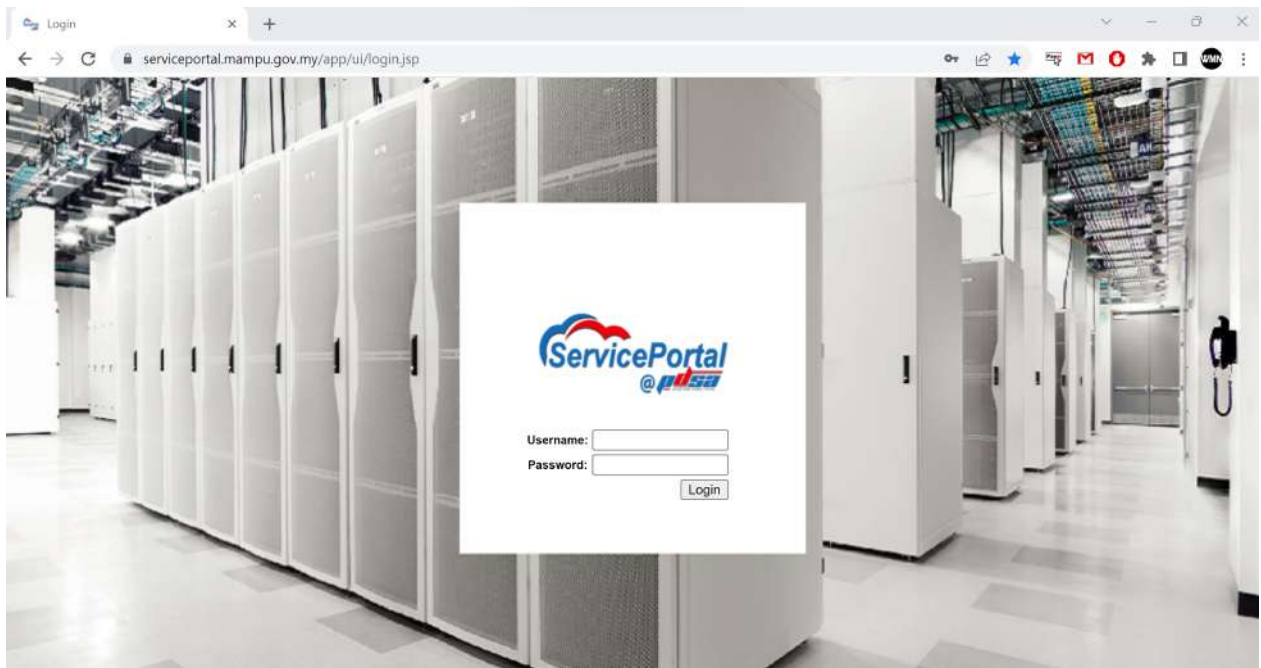
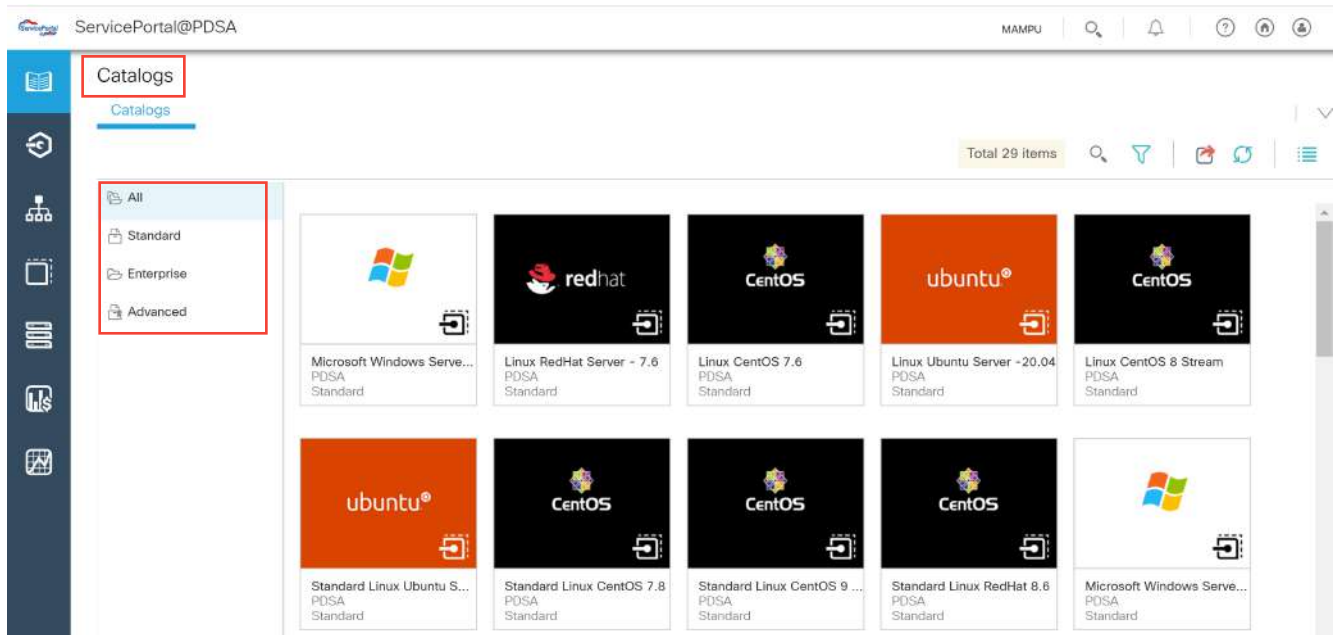


Panduan Ringkas Penggunaan ServicePortal@PDSA

Pautan : <https://serviceportal.mampu.gov.my>



Masukkan Username dan Password yang telah diberikan.

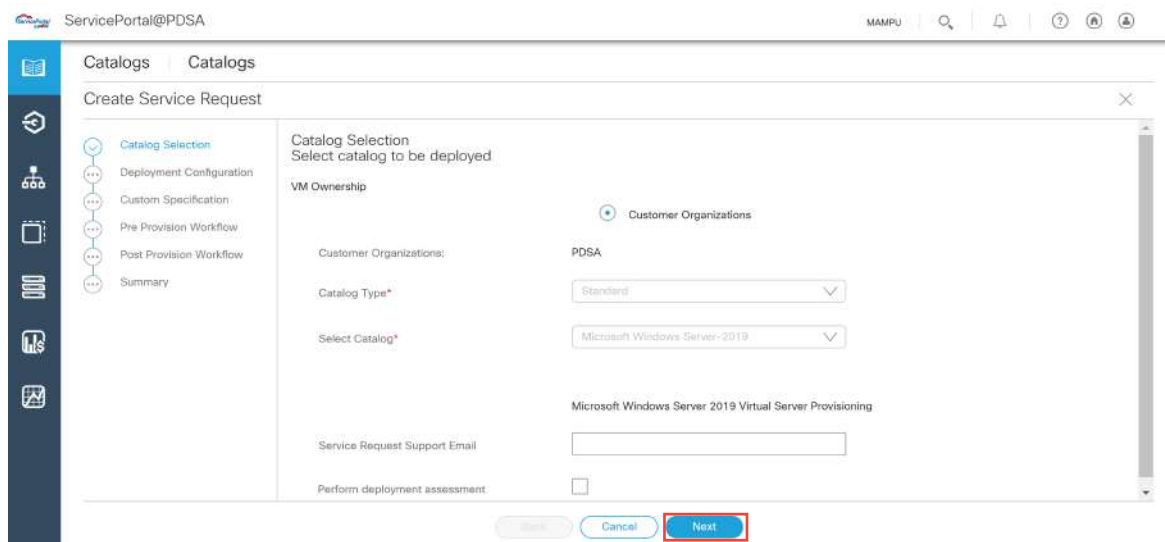


Menu Catalogs

- Untuk mohon VM (Standard/Enterprise/Premium)
 - o Standard – development/staging (NO BACKUP)
 - o Enterprise – production (with PDSA Backup)
 - o Premium – production (with DR support)

Tatacara Mohon VM

1. Pilih catalogs type (Standard/Enterprise/Premium)
2. Pilih OS (Windows/Ubuntu/Centos) – right click, pilih **Create Request**



3. Klik NEXT

ServicePortal@PDSA

MAMPU

Catalogs | Catalogs

Create Service Request

Deployment Configuration
Specify where to deploy, when to deploy and how long to keep the deployed VMs running

Select VDC*

VM Name or VM Prefix

Comment

Default Cost Computation Period Settings

Charge Duration*

Month*

Back Cancel Next

4. Select VDC* = Pastikan VDC betul (Standard/Enterprise/Premium)
5. VM Name or Vm Prefix = Mengikut format :
 Production : NamaAgensi_NamaApp, Contoh : **MAMPU_Portal_Prod**
 Staging/Development : NamaAgensi_NamaApp_Dev, Contoh : **MAMPU_Portal_Dev**
6. Comment = Nama Aplikasi/Projek
7. Klik NEXT

ServicePortal@PDSA

MAMPU

Catalogs | Catalogs

Create Service Request

Custom Specification
If applicable, specify custom CPU and memory parameters

CPU Cores

Memory

[+] Disk Datastores
Allocate same datastore for all disks enabled

[+] VM Networks

Approximate SR Cost Estimate (3 Months) MYR : 720.64

Back Cancel Next

8. Pilih bilangan CPU Core (drop down list)
9. Pilih saiz memory (drop down list)

Custom Specification
If applicable, specify custom CPU and memory parameters

CPU Cores


Memory

[−] Disk Datastores

Disk Name	Disk Type	Size (GB)	DataStore
Hard disk 1	System	100	

Total 1 items

10. Klik + Disk Datastores

- a. Klik/Highlight pada Hard Disk 1 (100GB), klik  jika ingin mengubah saiz storan

[−] VM Networks

NIC Alias	Mandatory	Allow end user to choose portgroups	Show policy level portgroups	Copy from Template	Allow end user to override
eth0	Yes	Yes	No	No	No

Total 1 items

11. Klik + VM Networks

- a. Klik 2 kali pada eth0

Port Group Name*

- b. Klik SELECT

Catalogs | Catalogs

Port Group Name

	Cloud Name	Host Node	Switch Name	Port Group Name	VLAN ID	Promiscuous Mode(Accept)	Port Group Type
<input checked="" type="checkbox"/>	Cyberjaya-vCenter	cbj02-esxi-02.mampu.gov.my,pj02-esxi-06.m...	DSwitch-Hypervisor	DPortGroup_PTJ02-DMZ-VM-2224	2224	Disabled	Distributed Virtual Port

Total 1 items

12. Pastikan tick pada Cloud Name dan klik SELECT

13. Klik SUBMIT (Untuk melengkapkan proses Custom Specification)

14. Klik NEXT (Untuk melengkapkan proses Pre Provision Workflow)

15. Klik NEXT (Untuk melengkapkan proses Post Provosion Workflow)

Catalogs | Catalogs

Create Service Request

- ✓ Catalog Selection
- ✓ Deployment Configuration
- ✓ Custom Specification
- ✓ Pre Provision Workflow
- ✓ Post Provision Workflow
- Summary

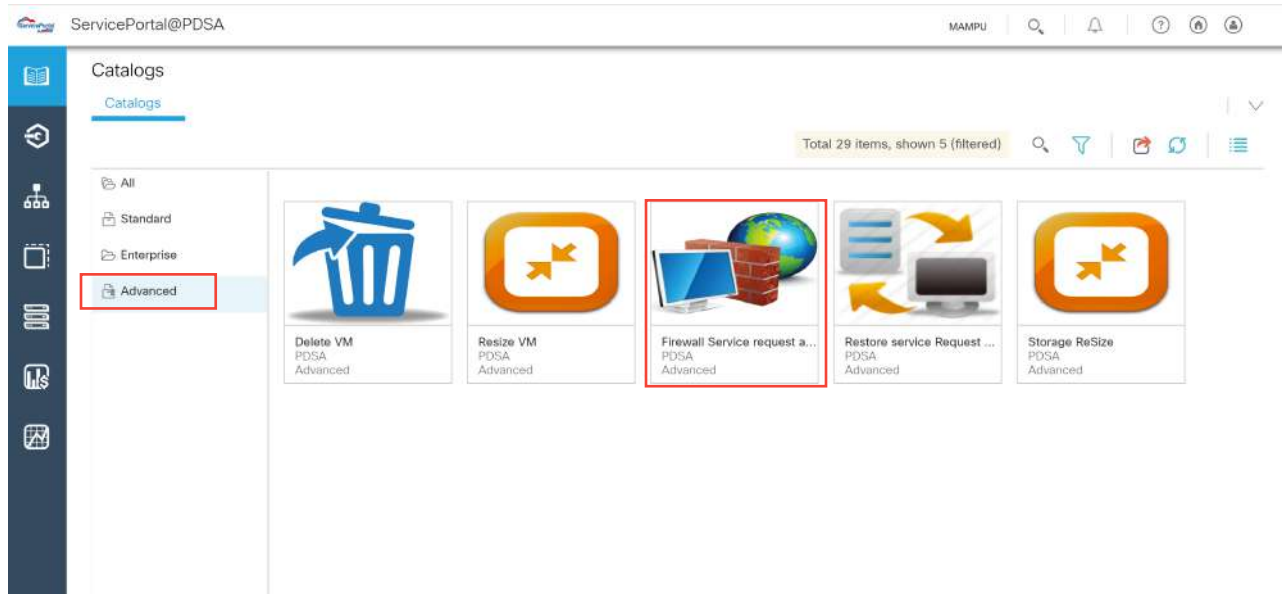
Deployable	Yes
Duration Hours	
Approximate SR Cost Estimate (3 Months) MYR	714.33
Scheduled Time	
Cloud	Cyberjaya-vCenter
Catalog Support Email	
vDC Support Email	
First Level Approval required from Groups	false
First Approver(s)	admin,natasha,shahman
Second Level Approval required from Groups	false
Second Approver(s)	syasya,admin,wehidah
Catalog	Linux Ubuntu Server - 20.04
Catalog Description	Linux Ubuntu Server 20.04 Virtual Server Provisioning
Image	Template_CBUJS_Ubuntu_2004_100GB

Back Cancel **Submit**

16. Semak butiran permohonan pada Summary dan klik Submit jika telah selesai

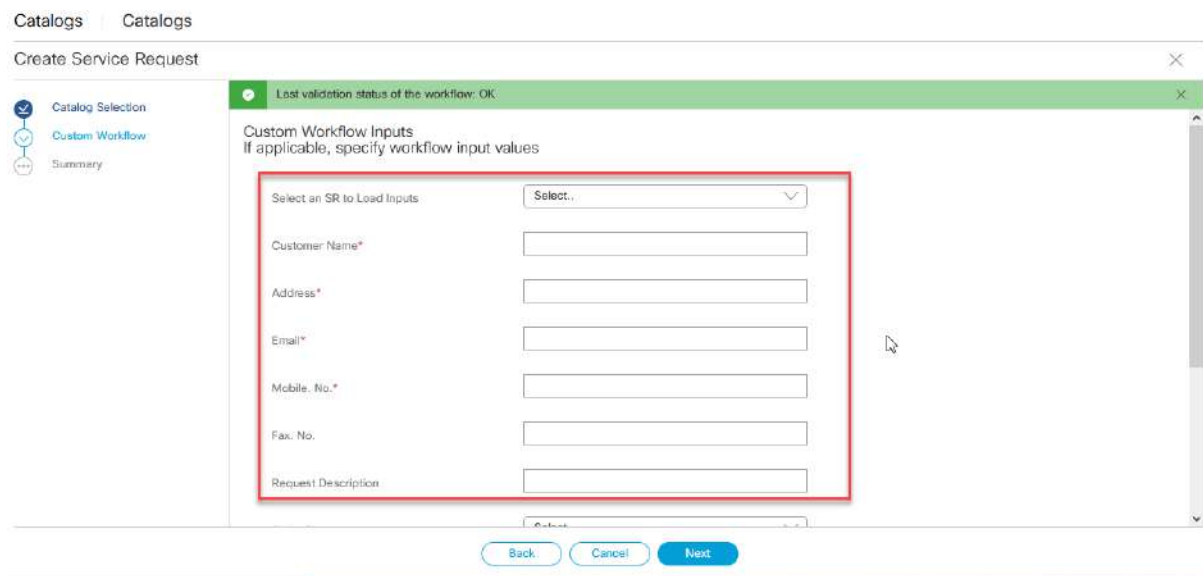
17. Tunggu emel pengesahan terima permohonan & emel permohonan kelulusan

Tatacara Mohon Firewall PDSA



- Advanced
 - o Untuk delete VM/Resize VM
 - o Firewall Service request (Firewall PDSA)
 - o Restore VM
 - o Upgrade storage VM

1. Pilih Firewall Service Request (Klik 2 kali)
2. Klik NEXT (Untuk melengapkan proses Catalog Selection)



3. Pastikan semua butiran wajib telah diisi dan klik NEXT

Summary
Review information below and click Submit to initiate the service request

Customer Organizations	MAMPU-BPA
Catalog	Firewall Service request and Tracking
Catalog Description	Firewall Service request and Tracking with approvals
Customer Name	[REDACTED]
Address	[REDACTED]
Email	[REDACTED]
Mobile No.	[REDACTED]
Request Description	Permohonan tambahan buka port untuk GitRunner BPA
Action	Add
Protocol	TCP
Service Port/Name (eg. 80/http)	SSH (BOTH/IN&OUT)
Source IP From	[REDACTED]
Destination IP To	[REDACTED]

[Back](#) [Cancel](#) [Submit](#)

4. Semak butiran permohonan pada Summary dan klik Submit jika telah selesai.